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**NEWS/PRESS RELEASE**

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**FOR IMMEDIATE RELEASE**

**PDIC Public Assistance Center adopts appointment system as “new normal” protocol**

The Philippine Deposit Insurance Corporation (PDIC) announced the adoption of an appointment system for clients who will transact at its Public Assistance Center (PAC) in Makati City starting June 1, 2020 as part of its “new normal” protocols in delivering public service.

In addition, the PDIC issued client guidelines in compliance with the agency’s health and safety protocols.

Prior to a client’s visit to the PAC, an appointment schedule should be requested through e-mail at [pad@pdic.gov.ph](mailto:pad@pdic.gov.ph); or by sending a private message to PDIC’s official Facebook page @OfficialPDIC; or by calling the PDIC Public Assistance Department hotline at (02) 8841-4141 for those based in Metro Manila and the toll-free hotline at 1-800-1-888-7342 or 1-800-1-888-PDIC for those outside Metro Manila.

Clients will be provided with an Appointment Code to confirm their appointment schedule. Clients are advised to bring one (1) valid ID on the appointment date.

Clients who will visit the PAC are enjoined to observe minimum health and safety protocols. They are required to wear face masks, undergo thermal scanning and foot bath upon entry, and observe physical distancing at all times while inside PDIC office premises.

In an advisory, clients are encouraged to transact with PDIC through e-mail, Facebook private messaging, and phone calls, and to personally visit the PAC only when necessary.

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*The Philippine Deposit Insurance Corporation (PDIC) was established on June 22, 1963 by Republic Act 3591 to provide depositor protection and help maintain stability in the*

financial system by providing deposit insurance. Effective June 1, 2009, the maximum deposit insurance coverage is PhP500,000 per depositor. All deposit accounts by a depositor in a closed bank maintained in the same right and capacity shall be added together. A joint account shall be insured separately from any individually-owned deposit account.

PDIC news/press releases and other information are available at the website, [www.pdic.gov.ph](http://www.pdic.gov.ph).

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